EntraPass victor Integration Software v4.60.1173.0

Release Notes
Version B0
January 2016

This document provides important information about the victor Integration Software for EntraPass. Please read this file before installing the product.

Product: victor Integration Software for EntraPass
- Release: 4.8
- EntraPass Integration Software: v4.60.1173.0

1. Overview

The victor platform provides seamless integration with the EntraPass, including the ability to view all EntraPass objects in victor through synchronization.

2. Features

The victor integration software for EntraPass offers the following features:
- Supports configuration up to 5 EntraPass servers.
- Create, Edit, or Delete a Server object.
- Delete feature for Site, Controller, Door, Input and Relay.
- Manual and Auto Synchronization for Server.
- **Lock, unlock, unlock temporarily** (momentary unlock), **Enable Reader, Disable Reader, Arm, Disarm door**, and **One Time Access** manual actions on **Door** object.
- **Continuous**, **No Supervision**, **No Supervision-Delay**, and **Normal** manual actions on **Input** object.
- **Activate**, **Deactivate** and **Activate Temporarily** (momentary) manual actions on **Relay** object.
- All intrusion panels and access control objects supported by EntraPass receivers are supported in the integration.
- Integration with victor **Roles**, victor **Object Association**, victor **Journal**, and victor Event Management.
- EntraPass Object integration with the victor features: **Maps**, **Find in Journal**, **Find on Map**, and the victor **Health Dashboard**.
- Supports the smart service binding in the form of https.
- Supports **Swipe and Show** feature, **Synchronization of Personnel** and **Synchronization of Personnel Images**.
- Supports predefined events for **Server**, **Site**, **Controller** and **Door**.
- Supports EntraPass Actions feature for **Server**, **Door** and **Relays**.
- This is an English language only release.

3. Hardware Requirements

EntraPass server Integration has the same hardware, software, and disk space requirements as victor. If the target computer can install victor, then it satisfies EntraPass server Integration requirements.

4. Software Requirements

The victor Integration software for EntraPass server requires the following software versions:
- victor Application Server: v4.8
- victor unified client: v4.8

EntraPass integration 4.8 (v4.60.1173.0) is qualified against EntraPass Corporate Edition: 6.04.64 and EntraPass Global Edition: 6.04.64.

A valid SSL certificate in IIS is required.

NOTE: Close any running applications to avoid installation problems.

5. Contents

The victor Integration Software for EntraPass server contains the following:

File	Description
EntraPass Integration.exe	EntraPass Integration software setup file
8200-1147-70 A0_EntraPass_victor_Integration_UM.pdf	EntraPass/victor Integration User Manual
8200-1147-49 B0_EntraPass_victor_4.8_Integration_RN.pdf	EntraPass victor Integration Release Notes

6. Pre-Installation

To perform the installation on the victor server:
- You must have appropriate Windows permissions.
- You must have membership in the local Administrators group.
- Ensure the network you are installing on is working properly.
  NOTE: See the Microsoft Operating System document or   system administrator for more information.
- You must have installed victor Application Server v4.8 and licensed with the EntraPass driver option enabled.

To perform the installation on the clients:
- You must have appropriate Windows permissions.
- You must have membership in the local Administrators group.
  NOTE: See the Microsoft Operating System document or your system administrator for more information.
- You must have installed victor unified client v4.8.

7. Installation

Perform the following steps to install the victor integration software for EntraPass Integration:

Server:
NOTE: You must install the EntraPass Integration in the same folder as victor. Administrator privileges are necessary for installation.

1. Double-click the **EntraPass Integration.exe** file.
2. Click **Next** and follow the Install Wizard prompts.

3. On the **License Agreement**, select **I accept the terms in the license agreement** before clicking **Next**.
4. Click **Finish** to complete the installation

Remote Clients:
1. Double-click the **EntraPass Integration.exe** file.
2. Click **Next** and follow the Install Wizard prompts.
3. On the **License Agreement**, select **I accept the terms in the license agreement** before clicking **Next**.
4. Click **Finish** to complete the installation.

8. Post-Installation

Following installation, ensure you perform the following procedures:

To launch the Server Configuration Application, do the following:
1. Right-click the **Server Configuration Application** and select **Run as Administrator**.
2. Click **Start**.
3. Click **All Programs**.
4. Click **Tyco**.

To restart the CrossFire services:
1. On the Services tab:
2. Click **Stop Service** for the Crossfire Framework Services and wait for all Services to show **Status**: **Stopped**
3. Click **Start Service** for the Crossfire Framework Services and wait for it to show **Status**: **Running**
4. Click **Start Service** for the Crossfire Server Component Framework Services and wait for it and others to show **Status**: **Running**
5. On the EntraPass Driver Service, click **Start Service** and wait for it to show Status: **Running**
6. Click **Start**.
7. Click **All Programs**.
8. Click **victor.**

9. Issues and Limitations

- If the EntraPass server is deleted in victor, personnel and images associated with that server will not be deleted and would need to be deleted manually from victor. If same server is re-added, resync of personnel and personnel images is necessary and old users will not be recognized by the server.
- EntraPass site information may not be updated correctly in the following scenarios:
    - When the connection type is **IP**: the serial port, protocol, and baud rate may not be updated correctly.
    - When connection type is **Serial**: the IP port number, protocol, and IP address may not be updated correctly.
- Actions such as: **Momentarily unlock Door**, **Grace Personnel**, **Area Lockout Grace**, and **Antipassback Reset Card** from the **Swipe and Show** feature are not supported.
- **Site** status is not reported correctly for EntraPass Server Global Edition (v6.04.64). When the controller type is KT-1, Site status appears as **Unknown**. However, if the controller type is KT-400, **Site** status appears as **Offline**.

- When upgrading victor from 4.7 to 4.8 or 4.7.1 to 4.8, the integration service will be missing. To resolve this, resynchronize the EntraPass integration driver from **Programs and Features** or run the integration installer and click **Resynchronize**.
- In EntraPass version 6.04.64, there is an inability to receive card events via smart service. If SmartLink is running as a Windows Service, it prevents SmartLink from sending events to the Web Client. To resolve this issue, run SmartLink as an application that is visible on the desktop. Events that occur after the SmartLink login will be sent to that application.

End of Release Notes